

VISION SOURCE™ at Jordan Landing

Contact Lens Evaluation Policy

Contact lenses are FDA-regulated medical devices and are available by prescription only. Professional care should be taken to ensure proper fit parameters and eye health. Improper use, infrequent replacement, or improper cleaning can lead to negative complications, such as vision impairment or loss. Upon completion of a thorough examination, a patient is eligible for a contact lens evaluation that will determine the correct material, brand, potency, and fitting parameters for each patient's contact lenses, **so there is a separate fee**. The patient is responsible for this fee as it requires time spent providing services, and some evaluations require more visits than others. A fee is always required to obtain a new contact lens prescription, renew an expired contact lens prescription (even when the process determines that the potency or material of a patient's usual contact lens does not need to be changed), or modify an existing contact lens prescription. If your prescription has not expired and you want to order contact lenses without making any changes, you can do so; No fees will be charged or discussed with the doctor regarding contact lenses. Evaluation fees are as follows (a detailed explanation can also be requested at the front desk) and sometimes vision plans dictate a different amount:

- Tier 1: \$75
(most soft lenses/established wearers/minimal change)
- Tier 2: \$125
(New Wearers/Gas Permeable/Custom Soft Lenses)
- Tier 3: \$500
(scleral lenses and other special lenses)

The evaluation fee covers follow-up visits for sixty days, after which post-office visits related to contact lens wear will be \$45 per visit. Often, a 1-2 week follow-up visit is required in the evaluation process. **It is important that you show up for your follow-up appointment wearing your contact lenses.** Some evaluations also require the ordering of diagnostic lenses. While some contact lenses are available as disposable tests, others must be ordered from the manufacturer; which include rigid gas permeable lenses, special soft lenses, and hybrid lenses. These lenses typically have a 90-day warranty during which time their parameters can be adjusted as part of the fitting process. As long as those adjustments are done or the lenses are returned to the manufacturer within the allotted time period, the patient will accrue no additional cost. Lenses that are not returned to the manufacturer within that timeframe, or adjustments that are made outside of it will be billed to the patient's account. The doctors and staff of Vision Source at Jordan Landing will do everything they can to maximize your contact lens experience. After the patient and physician are satisfied with the fit, vision, and comfort of the contact lenses, the patient will receive a copy of their contact lens prescription according to the FTC's "Contact Lens Rule" (2004) guidelines, unless they request *not* to receive a copy. Utah law specifies a two-year expiration date unless documented medical reasons require otherwise.

Patient's name (please print) _____

Signed: _____ **Date** _____

If you are signing as the patient's personal representative, please indicate your relationship

Representative relationship with the patient